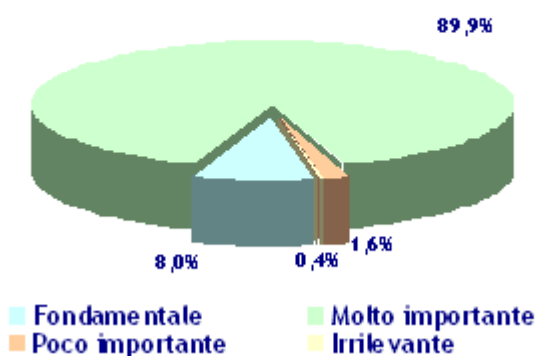
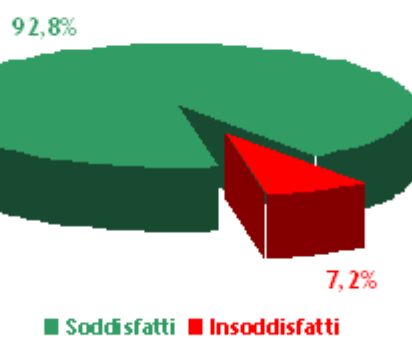


Grafico 7

Qualità attesa



Soddisfazione



Distribuzione dei gradi di soddisfazione

