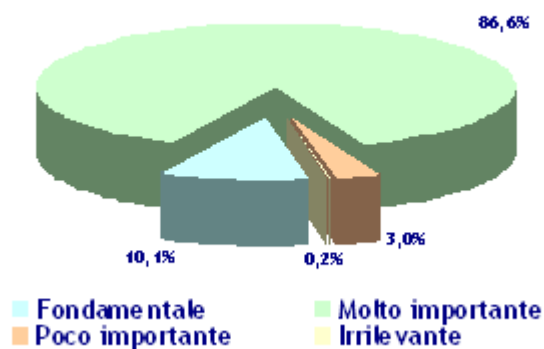
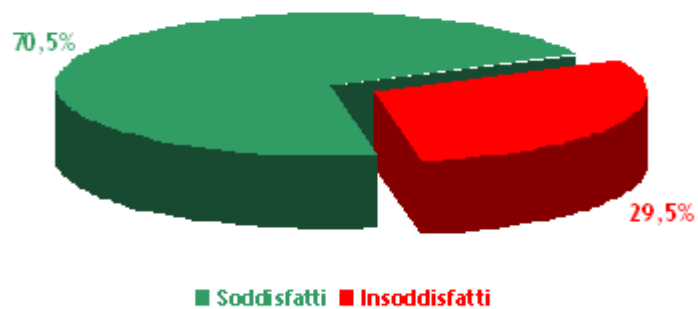


Grafico 5

Qualità attesa



Soddisfazione



Distribuzione dei gradi di soddisfazione

